## REPLY TO THOSE HONG KONG CREDIT TRANSFER WHO WANT TO COME NEXT YEAR ONLY IF THEIR QUARANTINE CONTINUES IN HONG KONG.

Dear Dr

We are holding this course as your credit transfer replacement we promised. We were able to sustain the company through two years unexpectedly because of the Penang 2020 payments like yours and we are thankful to all of you from Hong Kong for this compassion. It was none of your or our fault that this pandemic caused this crisis.

Please note that the reasons you are stating are personal and also not related currently to any rulings stopping you coming to Malaysia.

Please note there is no guarantee that we will be having future courses in Malaysia in future years and we are unable to refund any money as we are holding the course in Penang as your credit transfer

However if do run a course , will most likely be in Kuala Lumpur in a nice Lecture theatre conducive for teaching on one large screen compared to Holiday Inn which you would have attended in Peanng 2020.

Hotel rates and terms and policys have become much higher and non refundable making it difficult for us to use hotels for the moment in the future.

We can offer the KL course if held as a free credit transfer in the future but no more transfers after that offer.

Hope this helps in this situation and we hope that the situation in Hong Kong will improve and Malaysia will not worsen .

These are really unpredictable times and some compassion is needed as we are trying our best to get the company to survive to be able to run our world class courses. Currently we are google No 1 for best musculoskeletal MRI and ultrasound course without paid advertising and Prof John has updated his teaching materials and will be showing 150 cases of MRI and USS videos with his faculty

We will inform you if there is a KL course next year. We are doing our best to fulfil our promise of the credit transfer at no extra cost as far as possible despite upgrading the hotel with additional costs and increased airfares and accomodation for faculty and ourselves and printing costs etc. Please do be sympathetic with our efforts is all we can ask for all of you from Hong Kong who were affected.

It is best if you use the credit transfer for this upcoming Penang course as far as possible as this is the promised credit transfer in Penang with bonus of upgraded hotel and course programme.

Warm regards
Ms Asmaa
Secretariat Penang Course
GFMS

## REPLY TO THOSE HOLDING CREDIT TRANSFER FOR RADIOLOGY

Dear doctor,

Greetings from Global Penang MSK MRI and Ultrasound Course Secretariat.

It appears that border quarantines are lifting and travel is beginning once again across borders.

As you are one of the delegates graciously and patiently holding a credit transfer of the Penang Radiology course April 2020, which the government of Malaysia did not allow us to hold by force majeure, we are pleased to offer you the replacement course by credit transfer. Thank you for being incredibly patient as the pandemic and all the restrictions could never have been foreseen. Thank you for patiently waiting for us to be able to hold the replacement course.

We are pleased to announce that the **13th Hands on Global Musculoskeletal MRI and Ultrasound Congress for Radiologists** only will be held from 28th September to 1st of October 2022.

The flyer with all the details is attached. Please do read the foreword and other details carefully. The venue is now upgraded to a 4 star Park Royal Beach hotel and we are using the ballroom and not a side room for the teaching on a large screen.

Please note that currently the Penang Global courses are ranked at No.1 for Best Musculoskeletal MRI course on Google search. Also, please do read the testimonials of previous courses as they are a good guide to what to expect from this world renowned course.

During the two year lockdowns and quarantines, Prof. John George has updated his presentations and has many new dicom MRI and Ultrasound videos and also materials on regenerative injections like PRP where he personally has had very good outcomes. He will teach you the secrets of getting good results with these regenerative injections which also give increased income in your practice.

You will be shown nearly 150 DICOM MRI and Ultrasound videos of all the common pathology you are likely to encounter in day to day practice and how to make the diagnosis.

Kindly note that all participants should take a self administered RTK test at least a day before travelling to Malaysia and a RTK test will also be taken on the first day of the course for the protection of all delegates. Within the teaching rooms,3 virus killing diffusers will be on all the time which kill 99.99 percent of viruses.

We recently held a physical course with 60 participants and not a single Covid case arose from the meeting due to above precautions as we instructed all delegates to avoid all social gatherings and unmasked events for a week before travelling. If every delegate takes extra precautions and wears N95 masks and avoids social gatherings and meals with others without masks for one week before travel to Malaysia you should be covid free like our 60 delegates at our recent Kuala Lumpur course. You will also be required to wear N95 masks during the congress . 3 viral killing air diffusers will also be in the lecture and hands on rooms which kill 99.99 percent of viruses . Malaysia currently has very few cases of Covid and hospitilisations due to the public being very strict and 98% of the population is fully vaccinated and even now taking booster doses.

We can't be living in fear and not travelling to physical conferences anymore but we can pray that this physical conference will go smoothly as our recent physical course in KL where we were able to get Malaysians with credit transfer to utilise it. It was well worth the wait for most of them with the enhanced materials and teaching using the new DICOM videos.

Please reply by 15th May 2022 if you are using the credit transfer as we will open places on a first come first served basis to new registration on the waiting list till 42 places are booked. You can still apply for credit transfer after 15th May 2022 and we will inform you if there are places left.

Ms Asmaa

Secretariat GFMS

PS:

We would like to remind you that its not our fault if acts of God, wars, pandemics, local or your country restrictions or any reason that makes the course to be cancelled at the last moment or you being unable to attend and we will not accept liability for such occurrences which are obviously beyond our control FOR ANY UNPREDICTED CIRCUMSTANCES which we cannot define everything. These are unprecented times that our company is facing just to survive and continue providing high quality MSK MRI and USS courses so we are unable to provide refunds if cancellations are less than two months before the congress. As usual we will provide credit transfers as we are doing now for you in case of force majeure or acts of God etc etc.

Please note that the hotel has informed us that less than two months to the event we have to pay a small cancellation fee for your conference package. So please note that in case of force majeure again in your or our country the next credit transfer will involve a extra payment of cost of all expenses that we have paid on your behalf that will not be refunded to us. We will prorate the expenses paid not that cannot be refunded and let you know the extra amount that needs to be paid. It will not be much and better than losing the whole registration. On your side please buy air tickets that are flexible for change or cancellation. The hotel booking can be cancelled a week before the event in case of force majeure. Personal reasons for not coming when the conference is proceeding cannot be accepted for cancelling your attendance once you have confirmed as the standard two months non

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## **COVER NOTE FOR NEW REGISTRATIONS RADIOLOGISTS**

Dear Dr

Greetings from Global Penang MSK MRI and Ultrasound Course Secretariat

We are glad to receive your new registration for the Radiology Course in Penang.

We are pleased to announce that the  $13^{th}$  Hands on Global Musculoskeletal MRi and Ultrasound Congress for Radiologists only will be held from  $28^{th}$  September to  $1^{st}$  of October 2022 . The venue is now upgraded to a 4 star Park Royal Beach hotel and we are using the ballroom and not a side room for the teaching on a large screen .

We are pleased to announce that the 13<sup>th</sup> Global Musculoskeletal Ultrasound with MRI correlation course only will be held from 28<sup>th</sup> Sept to 1<sup>st</sup> October 2022

The congress will be at the 4 star Park Royal Beach hotel . The flyer with all the details is attached

Please do read the foreword and other details carefully

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Ms Asmaa Zukefli

Secretariat, GFMS

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## FOR THOSE IN THE DATABASE WHO SHOWED INTEREST BUT DID NOT COME TO JOIN US PENANG 2020 RADIOLOGIST

Dear Dr

We note that you expressed an interest in the Penang Radiologist MSK MRI and Ultrasound course in the past .

We would like to invite you to attend a completely upgraded Penang Course to be held from  $28^{th}$  Sept to  $1^{st}$  October 2022. The venue is now upgraded to a 4 star Park Royal Beach hotel and we are using the ballroom and not a side room for the teaching on a large screen.

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